



St Lawrence CofE Primary School, Hurstpierpoint

Governing Body Complaints Policy

Parents' initial contact for problems is the class teacher. If problems persist, please contact the year-group leader and/or the phase leader. (Their names and roles are to be found every year in the initial newsletter and the school office can also provide information.)

Abi Ralph, Paula Hutton, Claire Hampson and David Hearn are Assistant Head Teachers and can be contacted if matters are considered really important or previously unresolved.

Finally, the Deputy Head Teacher, Emma Dickason, and Head Teacher, Paul Dyer, are available to assist in solving problems.

If parents remain dissatisfied, they have recourse to the Governing Body by writing to the co-Chairs, Sarah Norton and Tim Moulds.

Reviewed by: Staff & Pupil Welfare Committee
Date reviewed: 18th September 2018
Next review: September 2020